

## **Principles Regarding Notifications to Be Made to Customers via Electronic Means**

As Finnova, we adopt the following principles to ensure that notifications made to our customers via electronic means are delivered promptly, securely, and in compliance with regulations:

### **1. Notification Channels and Obligations**

Within the scope of transactions carried out on the Finnova platform, customers are informed via their registered email addresses and mobile phone numbers.

Account statements, transaction reports, and other important notifications related to cryptocurrency trading transactions are sent to the customer's registered email address in the system.

### **2. Regular Notifications and Reporting**

In accordance with legal regulations, daily and monthly account statements and transaction reports related to the transactions made by our customers on the Finnova platform are regularly shared.

### **3. Transaction and Security Notifications**

During critical financial transactions such as withdrawals, deposits, and transfers, SMS notifications are sent for verification purposes.

In situations requiring enhanced security on the Finnova platform, an additional security layer is provided through SMS verification and 2FA codes.

### **4. Access and Tracking**

Our customers can instantly access account activities, order statuses, and transaction confirmations through the Finnova mobile application.

### **5. Regulatory Compliance and Privacy**

Electronic notifications are carried out in accordance with the principles set by the Capital Markets Board (SPK) and other regulatory authorities.

Customer information and notification content are protected within the framework of privacy and data protection principles, with all necessary technical and administrative measures taken against unauthorized access.

Customers can contact the Finnova support team for any questions or requests regarding electronic notifications.